



## Epicor Success Story

# Hilmar Lumber

## Company sees savings across the business with Epicor Eagle N Series

### Company Facts

- ▶ Location: Hilmar, California
- ▶ Industry: Lumber
- ▶ Number of Employees: 46
- ▶ Number of Stores: 1
- ▶ Web site: [www.hilmarlumber.com](http://www.hilmarlumber.com)



### Success Highlights

#### Challenges

- ▶ Improving workflow efficiencies throughout the business
- ▶ Easily and quickly training employees
- ▶ Easily accessing information without printing reports

#### Solution

- ▶ Epicor® Eagle N Series®

#### Benefits

- ▶ New workflows simplify and speed up business critical tasks
- ▶ Easier to use interface
- ▶ Instant access to online help



Built in 1951, Hilmar Lumber sits on a 10 acre yard with a 12,000 square foot store offering a vast selection of construction materials, hardware, rentals, plumbing, and other items. Their customers like to say, "If Hilmar Lumber doesn't have it, means you probably don't need it." A long-term Epicor customer, Hilmar Lumber currently uses Epicor Eagle® software. Earlier this year, they upgraded to the Epicor Eagle N Series retail business management solution for the improved navigation and new simplified workflows.

#### Solution designed to add value

Eagle N Series software has been designed to add value to every aspect of your business. "The new label printing feature, which allows us to just print a label or create a label batch, is a simple improvement that saves us three steps," said Tolleson. "Multiply that across all of the workflow improvements, like real-time access to view promotional item sales rather than printing reports or the online chat support—all together, across the entire business, it is a significant time savings."

### Intuitive tools for business management

“The modern, intuitive interface is a better, more modern user experience,” said Tolleson. “Eagle N Series software is more intuitive making it faster to use. It was a small adjustment at first, as we became familiar with the new appearance, but now having used it for a while, we prefer it over the former Eagle system.”

As the IT administrator, it’s Tolleson’s job to implement Epicor software upgrades. “Our relationship with Epicor made the transition seamless. In a nutshell, I’d describe our relationship as terrific. We are very, very happy with Eagle software and the Epicor team,” said Tolleson.

## About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers’ unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit [www.epicor.com](http://www.epicor.com).



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