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Epicor Introduces New Cloud-Based Software for Labor Management, Epicor Scheduling+

Innovative SaaS Solution to Automate Labor Management Capabilities for Independent Retailers

Epicor Software Corporation, a global provider of [industry-specific enterprise software](#) to promote business growth, and strategic partner Web Software, LLC, today announced Epicor Scheduling+™, a cloud-based workforce management platform that helps independent retail businesses streamline labor management, reduce expenses and improve overall operational efficiencies.

According to recent Gartner research¹, “Retailers must perform a balancing act when scheduling labor to ensure enough employees are scheduled to meet customer service demands and minimize check-out wait times. At the same time, optimized schedules are required to generate the most amount of revenue while not overspending on salaries, taking care not to overschedule labor to maximize profitability.” Epicor Scheduling+ software is built to optimize operations through the reduction of labor costs by ensuring proper staff coverage and minimizing scheduling and payroll errors with real-time business analysis.

Intelligent Data for Customer-Focused Retailers

As an independent retailer dedicated to high-quality customer service, [Miami Home Centers](#) uses Epicor Scheduling+ software to seamlessly manage employee schedules and task delegation. “We selected the Epicor Scheduling+ solution to streamline the employee scheduling process and reduce the amount of time it takes for management to organize those schedules,” said Johil Parbtani, general manager of Miami Home Centers.

“Prior to implementing Epicor Scheduling+, our scheduling methods were completely manual -- we would take an Excel grid with a list of employees and try to appropriately fill in the needed labor timeslots. This was laborious and there were many mistakes with our staff schedules, including



Epicor Scheduling+ helps retailers save time and reduce costs more effectively.

“A significant feature that led us to choose Epicor Scheduling+ software is the fact that it’s a cloud-based application. Our employees have instant access to their schedules on any mobile device or in the online portal. It keeps our employees and entire business accountable.”

Johil Parbtani
General Manager
Miami Home Centers

¹ Gartner, “Market Guide for Workforce Management Applications.” (6 June 2016)

employees not being paid for the hours they worked. Because of Epicor Scheduling+, schedules are accurate, staff is being paid accordingly, and our management team now has extra time to focus on other key business needs,” said Parbtani.

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Efficient and Effective Workforce

Epicor Scheduling+ software is an easy-to-use tool that is easily accessible from any web browser or web-enabled mobile device. The solution provides intelligent scheduling, time clock and task management functionality. Also available through an advanced integration to the [Epicor® Eagle®](#) retail business management solution, the Epicor Scheduling+ application uses forecasted daily sales and transactions based on historical and real-time point of sale (POS) data so that businesses can save time and reduce costs more effectively.

“Labor is one of the largest expenses for a retailer and many struggle to keep costs associated with their workforce in check,” said Matt Mullen, vice president, strategy and product for Epicor Software. “We, alongside Web Software, LLC, are excited to bring the Epicor Scheduling+ application to the market as a strong addition to our quick-growing retail cloud platform. This innovative tool will continue to drive retailers to focus more on customers and growing their businesses.”

About Epicor Scheduling+

Epicor Scheduling+™ is a robust, cloud-based workforce management solution that provides intelligent scheduling, task management, and time and attendance tools based on historical and real-time point of sale (POS) data. The Epicor Scheduling+ application, easily integrated with the leading Epicor Eagle retail business management system, is an innovative solution designed to help retailers effectively manage labor costs, save time and money, and improve overall operational efficiencies.

About Epicor Software Corporation

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers’ unique business processes and operational requirements are built into every solution—in the cloud or on premises. With this deep understanding of your industry, Epicor solutions manage complexity, increase efficiency, and free up resources so you can focus on growth. For more information, [connect with Epicor](#) or visit www.epicor.com.

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