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Epikor Announces the 2017 Customer Excellence Award Winners for Asia Pacific

Organisations recognised for business transformation with Epikor solutions and services

Epikor Software Corporation, a global provider of [industry-specific enterprise software](#) to promote business growth, announced yesterday, at the Epikor Insights Customer Summit in Australia, the winners of the 2017 Epikor Customer Excellence Awards programme for the APAC region. The [global awards programme](#), now in its second year, recognises innovative organisations that have successfully transformed operations by deploying Epikor solutions and services to achieve excellence in business efficiency, customer experience, and overall performance.

Epikor Customer Excellence Awards programmes are run in the Americas, Asia Pacific, the UK, the Middle East, and South Africa. The regional programme winners are also now finalists in the global awards programme categories for overall “Customer of the Year”, with winners to be announced later this year after all the regional awards programmes have concluded.

“Our customers continue to use technology to streamline and automate their operations, improve customer satisfaction, expand their businesses, and drive change management, not only in APAC but worldwide,” said Sabby Gill, executive vice president international, Epikor Software. “We are always delighted that our customers have decided to partner with Epikor, and proud of the role our enterprise resource planning (ERP) solutions play in helping support their growth ambitions, and assist in transforming their businesses.”

The following companies are 2017 Epikor APAC Customer Excellence Award winners:

- The winner in the **Technology Innovator** category is [PT Tunas Ridean \(Tunas Group\)](#). The Indonesian road recovery organisation was selected for demonstrating how it has used technology to drive innovation throughout its business to achieve measurable success



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Sabby Gill
Executive Vice President International
Epikor Software

- Based in Hong Kong, [Cathay Tat Ming](#) is the **Business Transformation** winner, chosen for implementing Epicor ERP successfully across its four production facilities—using the technology to transform its entire business
- The **Customer Experience** award winner is port equipment engineering specialist [Portek](#) based in Singapore who has transformed customer experience through the implementation and adoption of Epicor ERP across the business
- [The Brand Agency](#) in Hong Kong won the **Rapid Time to Value** award for demonstrating a fast implementation and deployment of Epicor ERP through motivated project teams, efficient and effective staffing, training, and production readiness

Award entries were judged by the complexity of the project, including what business areas were impacted by the scope of the project. Clearly stated objectives included why each initiative was started, what the deliverables were, how each entrant defined success, and how the Epicor implementation helped the business achieve its pre-determined goals and KPIs.

For more information on the 2017 Epicor Customer Excellence Awards regional programmes visit the Epicor [website](#).

About Epicor Software Corporation

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements are built into every solution—in the cloud, hosted, or on premises. With this deep understanding of your industry, Epicor solutions manage complexity, increase efficiency, and free up resources so you can focus on growth. For more information, [connect with Epicor](#) or visit www.epicor.com.

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