

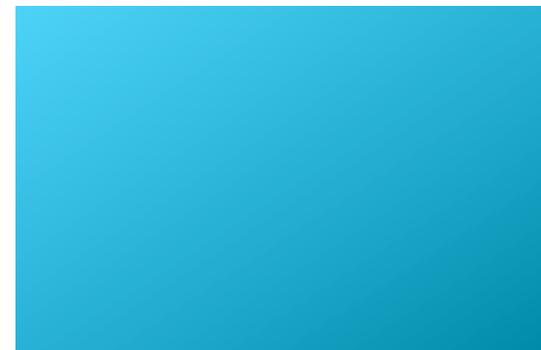


10 Business Benefits You Can Achieve by Staying Current With Epicor ERP

Read on for a closer look at how changing your approach to upgrades can improve business performance and unlock new growth opportunities

When staying current, you can leverage the latest technology to become more competitive

Here are the 10 key ways you can benefit from the latest releases of Epicor ERP



1. Get the Information you Need at your Fingertips

Leverage advances in artificial intelligence and modern technology to improve visibility and accelerate the pace of your operations. You can get started today, without needing to build expensive or complicated models



Epicor ERP Insight

*Interact naturally with your ERP System with **Epicor Virtual Agent (EVA)**. It's as easy as talking to a colleague. This makes the information available inside the system directly accessible to a larger audience, boosting productivity and efficiency.*

2. Achieve New Levels of Operational Efficiency



The Internet of Things (IoT) helps you to identify issues such as potential breakdowns before they happen and reduce costs by monitoring events across your supply chain

Epicor ERP Insight

Epicor IoT is able to detect patterns and raise alerts and notifications that propagate into ERP where they can be used to trigger business process changes—for example, raising a maintenance suggestion when equipment degradation is detected

A black and white photograph of a man wearing glasses and a button-down shirt, standing in a factory or industrial setting. He is holding a laptop and looking at the screen. To his left is a large industrial machine, possibly a lathe or mill. The background shows a bright, modern industrial environment with large windows and overhead lights. A blue vertical bar is on the far left of the image.

3. Attract and Retain Talent

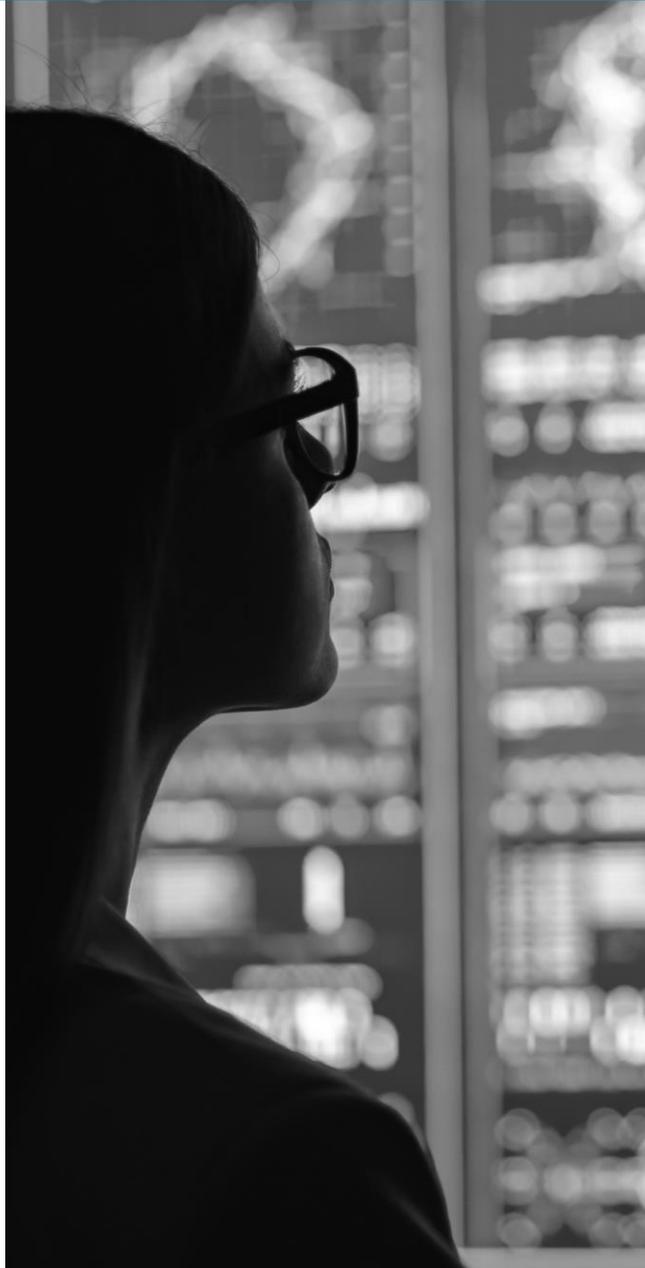
Modernise processes in order to accommodate changing expectations and a younger workforce. A clean, modern interface reduces the learning curve and increases employee satisfaction

Epicor ERP Insight

***Kinetic** is a leading UX design framework that delivers a modern look and feel while improving system usability and performance. **Epicor Collaborate** is a modern digital messaging tool for Epicor ERP built on a cloud platform. Creating a culture of shared knowledge helps businesses onboard new employees more easily and retain critical knowledge*

4. Grow Your Business With Deeper Insights

Deeper insights into current and historical data can help you grow by reducing costs, identifying new opportunities, and speeding up decision making



Epicor ERP Insight

Epicor Data Analytics (EDA) —powered by Phocas®—helps companies turn their data stored in Epicor ERP into actionable insights. Non-technical users have instant access to data, taking them from easy-to-read dashboards to lightning-fast grids to detailed transactions in a few clicks or taps

5. Optimise your Response Times

Empower your dispatchers and service technicians with the information they need to rapidly respond to customer service needs.



Epicor ERP Insight

Epicor Service Pro is a comprehensive, cloud-based service management, scheduling, and mobile application that helps organizations improve enterprise-wide field service management and increase mobile field workforce efficiency. From a single application, manage all field service activities—from calls, work orders, and assets, to warranties, scheduling, service contracts, and parts.

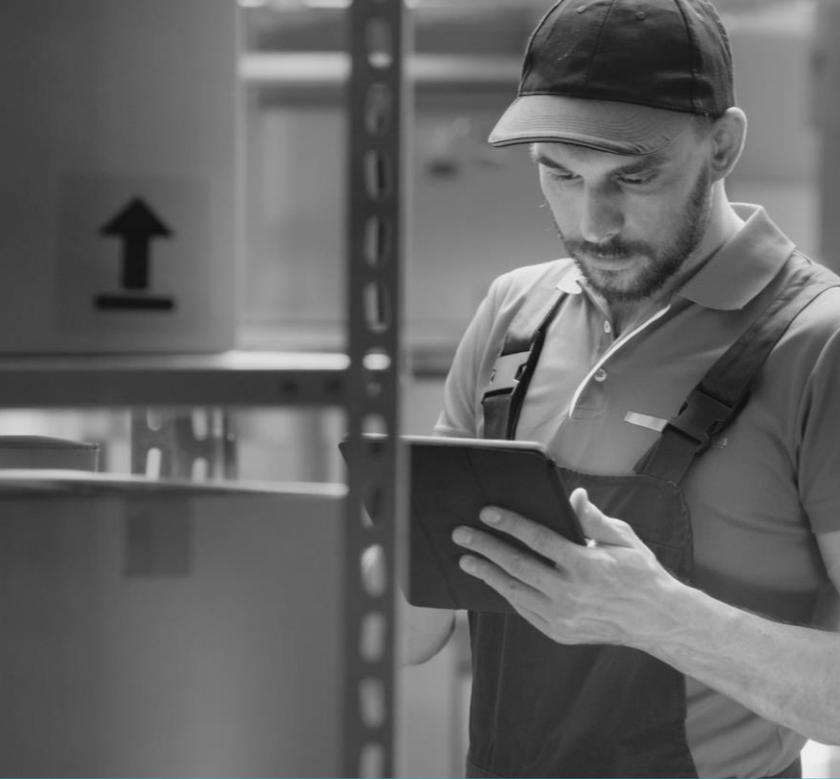


6. Increase Productivity By Simplifying Processes

Improve collaboration, increase efficiency, and enhance security by storing and accessing content electronically and creating a paperless workflow

Epicor ERP Insight

DocStar ECM is a powerful, easy-to-use comprehensive enterprise content management and process automation solution. Designed to help manage and process documents and associated content in a secure environment, DocStar provides a single platform with a range of content management functionality



7. Improve Supply Chain Visibility and Performance

Speed up shop floor transactions, reduce errors, and improve product traceability

Epicor ERP Insight

Package Control Identification (PCID) functionality provides you with the ability to track, manage, or transact a group of items via a unique ID. It allows you to track any item throughout its journey to the customer. This higher level of traceability ensures both higher quality and tighter process control



8. Make Data-Driven Decisions and Improvements



Visualise real-time operational data—saving time by visually spotting anomalies and making informed decisions based on data

Epicor ERP Insight

Epicor Data Discovery (EDD) is a data visualisation tool for Epicor ERP. With EDD, staff can use their natural visual abilities to quickly spot areas of interest in real-time production data that they might have otherwise missed by just looking at rows and columns of numbers

9. Reach new Customers and Increase Customer Retention

Meet increasing customer demands by delivering personalised customer experiences and supporting your mobile sales force

Epicor ERP Insight

*Epicor Customer Relationship Management (CRM) is a modern platform that provides a 360-degree view of the entire customer, supplier, or partner relationship. Tightly integrated with your Epicor ERP system and built on **Epicor Commerce Connect**, the **Epicor Dealer Network Portal** creates a digital destination for your dealers that radically simplifies the dealer experience*

10. Optimise Your Warehouse Operations

Increase accuracy, reduce errors, and improve time to process transactions by optimising workflow



Epicor ERP Insight

Epicor Mobile Warehouse is the next generation handheld application—which is completely integrated with Epicor ERP. It offers a modern, intuitive user interface for warehouse and distribution functions

A grayscale background image of a person's hands holding a smartphone. The phone's screen is filled with various technology-related icons, including a Wi-Fi symbol, a headset, a document, a globe, a smartphone, a lightbulb, a shopping cart, a magnifying glass, a location pin, a computer monitor, a laptop, a person icon, a scale of justice, and a microphone. The entire scene is framed by a bright cyan border.

How can you secure all these
benefits and more?



Staying Current

When you adopt a strategy and build a culture focused on staying current by planning and budgeting to implement each release as they become available, your organisation benefits from efficiency and productivity improvements while reducing its exposure to security and downtime risks due to outdated technology.

Epicor Cloud Solutions Power Growth Without Limits

Epicor offers software as a service (SaaS) in the cloud, letting you focus on core growth initiatives instead of IT. Achieve lower cost of ownership, faster time to value, and consistent access to data from any device—anywhere in the world. Reap the **benefits of cloud ERP** with software and services that meet or exceed industry standards, including:

- ▶ Application and user support
- ▶ Version updates and continuous innovation
- ▶ Greater than 99.5% uptime
- ▶ Backup and disaster recovery



Epicor Upgrade Tooling



Epicor has significantly invested in a range of upgrade tools designed to simplify the upgrade process. Key improvements include:

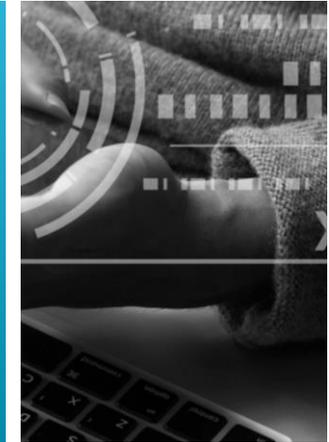
- ▶ Ease of Upgrading
- ▶ SSRS Reports
- ▶ Epicor Functions

Get Started With Your Upgrade

[Request Access](#)

Request access to the ERP Analyzer Tool

Request your access to the free ERP Analyzer tool to understand more about your current system configuration and prepare for your upgrade



To discuss your upgrade in more detail, please contact your **Customer Account Manager**