

---

## Epicor Acceptable Use Policy

(Updated July 15, 2018)

### Acceptable Use Policy

In addition to any other usage policies specified in a Master Customer Agreement or similar agreement with Epicor, neither Customer, nor those that access Software as a Service (SaaS), application management and/or other managed services Products ("**Online Services**"), may use the Online Services:

- in a way prohibited by law, regulation, governmental order or decree;
- to violate the rights of others;
- to try to gain unauthorized access to or disrupt any service, device, data, account or network;
- to spam or distribute malware;
- in a way that could harm the Online Service or impair anyone else's use of it; or
- in any application or situation where failure of the Online Services could lead to the death or serious bodily injury of any person, or to severe physical or environmental damage.

Violation of the terms in this section may result in suspension of the Online Services. Epicor (or its suppliers) will suspend the Online Services only to the extent reasonably necessary. Unless Epicor (or its supplier) believes an immediate suspension is required, Epicor will provide reasonable notice before suspending the Online Services.

---