



Epicor® Payment Exchange™

Service Contact Information

Important Contact Information.

If you have a question, or need support, we have assembled a list of contact information for your reference below.

▶ **Funding/Batch Processing, Statements/Fees/Supplies**

Epicor Payment Exchange Support
800.853.1499
4am-8pm M-F, 5am-4pm Sat., 6am-4pm Sun.

▶ **Stand Alone Terminals, Install, Changes, Error Messages, etc.**

Stand Alone Terminal Support
800.366.1841– Option 2
24/7

▶ **Voice Authorization, Voice AVS, Referral**

Voice Authorization Center
800.366.1841– Option 1
24/7

▶ **Support for Payeezy Website (Virtual Terminal)**

Payeezy Support
855.448.3493
24/7

▶ **Support for Clover Products**

Clover Support
855.853.8340
24/7

▶ **Chargeback and Retrieval Request**

Chargeback & Retrievals Support
800.366.1841– Option 4 or
800.443.4651 8am-8pm M-F EST

▶ **Confused and Just Need to Talk to Someone?**

Epicor Payment Exchange Support
800.853.1499
4am-8pm M-F, 5am-4pm Sat., 6am-4pm Sun.
www.epicorpaymentexchange.com

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers’ unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit www.epicor.com.



Contact us for more information on Epicor Products and Services

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