

FOR IMMEDIATE RELEASE

## **Epicor Supports Best-in-Class Transactional Security in New Version of Epicor Eagle N Series**

***Security, Mobility, and Apple Pay™ Capabilities in New Software Designed to Address Unique Needs of Independent Retailers***

**AUSTIN, Texas, February 25, 2015** -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced the general availability of version 24.1 of its [Epicor® Eagle N Series™](#) retail business management solution—offering customers additional features required to power today's independent retail businesses. With increasing concerns around security, retailers need a reliable and responsive solution that can help protect their businesses. The new release of Eagle N Series further expands functionality with enhancements that increase payment security, user interaction, and mobility to enrich business operations.

### **Increased Security for Businesses and Consumers**

According to a recent [report](#) by Trustwave, point of sale (POS) breaches accounted for 33 percent of the breaches the company investigated in 2013.<sup>1</sup> Independent retailers can be confident knowing their customers' data is more secure with the new Epicor Transactional Security service integrated within the Eagle N Series POS system—providing increased security and privacy for consumers, ultimately rendering more engaged customers, enriched loyalty, and increased revenue generation.

The Epicor Transactional Security service accommodates secure credit card tokenization and can help drive faster PCI certification. Additionally, users of the latest version of Eagle N Series can now offer their iPhone® 6 and iPhone 6 Plus customers the option of paying with [Apple Pay](#). The Transactional Security service from Epicor can also help to dramatically reduce risk for businesses and their customers by utilizing:

- Point-to-point encryption (P2PE) that will encrypt the consumer's credit card at the point of swipe or insertion. Decryption will occur at the Epicor payment gateway and then routed with another encryption to the processor. No credit card numbers are stored or processed
- Tokenization which creates a random token number to be used for each transaction in Eagle N Series POS that enables returns and credits

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<sup>1</sup>Source: Published May 2014, "[2014 Trustwave Global Security Report](#)," by Trustwave Holdings Inc.

## **Simplified Solution to Outservice Competition**

The latest version of Eagle N Series software, now available in North America, encompasses simplified and streamlined workflows to help businesses access rich functionality and intuitive information to easily manage their growing data and improve bottom-line performance. Other enhancements to the current version of Eagle N Series include:

- Embedded tools for analytics, support and learning
- New integrated Support Bar now enables quick access to [Bomgar™](#) desktop sessions, as well as Epicor Training on Demand™, contextual Help, and Advice Line Chat
- Tablet POS capability features to support dynamic promotions and build customer loyalty
- Real-time, edit-in-place Epicor Eagle® Active Viewers and timesaving workflows to help users print labels, change prices, add customers, items and vendors faster

“Savvy retail business owners understand the critical role that technology plays in helping them run their operations more efficiently,” said Matt Mullen, vice president of product and commerce solutions, retail distribution solutions for Epicor. “We continue to raise the bar with innovative software solutions that enable businesses to outservice their competition. This new release of Eagle N Series is designed to support data security and the user experience -- which will subsequently increase productivity, profitability and bring tremendous value to our customers.”

## **About Epicor Software Corporation**

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company’s headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit [www.epicor.com](http://www.epicor.com).

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