



Saving Time and Increasing Staffing Efficiency With Epicor Scheduling+™

Company Facts

- ▶ Location: Indianapolis, Indiana
- ▶ Industry: Hardware, Home Center
- ▶ Number of employees: 15
- ▶ Number of stores: 1
- ▶ Website: www.fusekstruevalue.com
- ▶ Co-op: True Value

Success Highlights

Challenges

- ▶ Create an optimal staffing schedule
- ▶ Employee communications were not timely
- ▶ Speed up disbursement of employee schedules

Solutions

- ▶ Epicor Eagle®
- ▶ Epicor Scheduling+

Benefits

- ▶ Save nearly an hour a week in scheduling
- ▶ Reduce labor costs
- ▶ Improve employee communication



Filling a void that existed for many years, Fusek's True Value Hardware is located in the heart of downtown Indianapolis. The business runs with Epicor Eagle software and recently migrated from its existing staff scheduling software to the Epicor Scheduling+ solution.

Quick, seamless startup

Easy to install and use, Fusek was up and running with Epicor Scheduling+ within a day. "It was a simple switch from our old system. After a brief initial training, it was seamless to use because it's so easy to navigate," said Mike Gunning, general manager, Fusek True Value.

More accurate staff forecasting

Epicor Scheduling+ integrates with real-time Eagle software point of sale (POS) data to provide guidance for more accurate staff forecasting. "A key feature of Epicor Scheduling+ is the hot floor/cold floor analysis, which tells us if staffing is heavy or light throughout the day so that we can optimize our staffing accordingly. With the visible information on year-over-year sales, transaction data and forecasts, we can staff more effectively and lower our labor costs," said Gunning.

Quick schedule access with cloud-based technology

“Communicating with employees is simple, timely, and efficient. As soon as a new schedule is finalized, it’s e-mailed to our employees who can then log in to their own personal online portal in Epicor Scheduling+. Because of cloud-based technology, they can see their detailed schedule, request days off, and make other inquiries from their smartphones, tablets, or computers,” said Gunning. “Managers log in to the Epicor Scheduling+ dashboard, and with just some simple clicks can check on employee requests, make schedule adjustments,

publish the final schedule, send it to employees, and print it for the bulletin board. It’s so much easier than what we had before.”

“Epicor Scheduling+ is substantial, yet very simple to use. It has all of the features and analysis needed to help manage labor hours. It was obviously designed by someone in the retail business who really understands our needs. We save nearly an hour a week in making the schedule. Once you work with the Epicor Scheduling+ dashboard, you are hooked,” said Gunning.

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Mike Gunning, General Manager | Fusek True Value Hardware

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers’ unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit www.epicor.com.



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