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Epicor Reveals 2016 MEAI Customer Excellence Award Winners

Demonstrating ERP Implementation Excellence

Epicor Software Corporation, a global provider of industry-specific enterprise software to promote business growth, recently announced the winners of this year's MEAI (Middle East, Africa and India) Customer Excellence Awards at the One&Only Royal Mirage in Dubai. The 2016 list, unveiled during Epicor Dubai Insights 2016, consisted of Epicor customers in the region who have shown outstanding planning and deployment of the company's wide range of enterprise resource planning (ERP) solutions, resulting in one-of-a-kind customer experience, higher efficiency, and enhanced overall business performance.

This year's winners are:

- **Business Transformation:** [Yusuf Bin Ahmed Kanoo Group](#), one of the largest independent, family owned business conglomerate in the Gulf region.
- **Rapid Implementation:** [Automotive Management Services](#), a company with a proven track record of providing innovative fleet management solutions for vehicles and equipment in emerging markets.
- **Best Business Practice Adaption:** [Zaker Trading](#), a one-stop supply house of specialised products and accessories in welding, lifting, safety, and other engineering-related products.



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*Hesham El Komy
Senior Director, MEAI Epicor*

The MEAI Customer Excellence Awards started in 2014 as a regional initiative. The awards have now grown into an international programme, with separate award ceremonies held across the globe, including the United States, the United Kingdom, the Middle East and Asia Pacific, with a global finale taking place later in the year.

“The awards serve as a benchmarking platform to effectively measure our customers’ successes in using ERP solutions,” said Hesham El Komy, senior director, Epicor MEAI. “This year’s winners have been rigorously evaluated according to the global criteria developed to gauge excellence in ERP deployment. They were selected after their success stories not only stood out among other submissions, but also set new standards for other organisations and project teams to emulate. We congratulate all 2016 MEAI Excellence Awards winners and look forward to supporting them with their plans for growth.”

The awards provide an opportunity for Epicor customers to benchmark their success in ERP implementation, improve employee engagement with technology and boost confidence in similar information technology investments. The recipients in the region are revealed annually during the company’s customer events where companies can engage and exchange information with other Epicor customers, partners and industry experts on how to better use Epicor solutions in their respective businesses.

About Epicor Software Corporation

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers’ unique business processes and operational requirements are built into every solution—in the cloud, hosted, or on premises. With this deep understanding of your industry, Epicor solutions manage complexity, increase efficiency, and free up resources so you can focus on growth. For more information, [connect with Epicor](#) or visit www.epicor.com.

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