

FOR IMMEDIATE RELEASE

**Epicor Parts Network B2B eStore Now Features  
Enhanced Repair Shop Quoting Capability*****Optional Feature Available for Service Providers Not Using  
Comprehensive Shop Management Solution***

**AUSTIN, Texas, August 26, 2014** -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced that it has added several new features, including an enhanced repair shop customer quoting capability, to the Epicor Parts Network [B2B eStore](#). The B2B eStore (formerly [Internet AutoParts](#)) connects approximately 29,000 automotive replacement parts wholesalers with more than 180,000 registered service provider accounts throughout the U.S. and Canada.

The optional new Enhanced Customer Quote feature enables authorized service providers to quickly generate quotes that include:

- Parts list and pricing
- Labor (based on Mitchell Flat Rate Labor Guide)
- Vehicle-specific product specifications from Epicor PartExpert® eCatalog data
- Itemized shop supplies with user-defined prices
- Sales tax
- Disposal and/or hazardous materials fees
- User-defined service disclaimer
- Customer name and optional signature line

“There are thousands of service providers that do not have an integrated shop management system to generate comprehensive and professionally printed customer quotes, yet rely on the Epicor B2B eStore to automate their sourcing of replacement parts and supplies,” said Scott Thompson, vice president, automotive, retail distribution solutions for Epicor. “This new feature helps support their growth by providing a fast, accurate, customer-friendly quote for virtually any common repair or maintenance service.”

Other new features of the Epicor B2B eStore include a VIN decoder that maps to specific conditions for each vehicle; the ability to support multiple selling locations (company-owned and/or independent stores) for each wholesaler to maximize coverage and availability to the service provider; support of wholesaler-designated external Web links to be followed by the service provider; the ability to place and manage stock orders via spreadsheet; creation of custom messages for parts that are out of

stock or not in the inventory file; and automatic price re-inquiries when the product quantity field has been changed by the service shop user.

To learn more about the Epicor Parts Network B2B eStore solution, please contact your Epicor representative, call Epicor toll-free at 888-463-4700 or email [automotive.marketing@epicor.com](mailto:automotive.marketing@epicor.com).

### **About Epicor Software Corporation**

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit [www.epicor.com](http://www.epicor.com).

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