

FOR IMMEDIATE RELEASE

### **Epicor Introduces Powerful, Easy-to-Use Epicor Eagle N Series Business Management Software for Automotive Aftermarket**

***New Software Features Highly Intuitive Interface, Real-Time Intelligence, Other Advanced Capabilities to Help Businesses Outservice Their Competition***

AUSTIN, Texas, October 21, 2014 -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today introduced [Epicor® Eagle N Series™](#) software for the Automotive Aftermarket, a powerful next-generation business management solution that features a simplified user interface, embedded analytics and highly streamlined workflows that enable aftermarket parts wholesalers and other users to outservice their competition. Epicor plans to offer the new Epicor Eagle N Series solution as an upgrade available in conjunction with the next version of Epicor Eagle for Automotive Aftermarket software, currently scheduled to be released in early 2015.

“Epicor Eagle software is a powerful and flexible business management solution for owners of auto parts stores,” said Scott Thompson, vice president, automotive, retail distribution group for Epicor. “Epicor Eagle N Series is now one of the most user-friendly solutions, with advanced features that speed learning and tasks at the parts counter, on the phone and in the back office. Epicor Eagle N Series enables businesses to more easily access and use all of the software’s advanced features, allowing more timely and effective decisions and a superior customer experience.”

The new embedded analytics in Epicor Eagle N Series enable users to instantly access business-critical information to make faster, more effective decisions in order to meet customer expectations and optimize inventories. Seamless workflows further speed decision-making and simplify scores of business processes to help users of all skill levels more fully leverage the software’s rich functionality. The software also includes the expanded and enhanced Epicor Telepricing application, advanced price rounding capabilities, streamlined special orders processing, and improved integration with the Epicor Dynamic Updates eCatalog service, which provides mid-month downloads of [Epicor PartExpert](#) replacement parts data.

To further assist users in increasing operational efficiency and providing world-class customer service, Epicor Eagle N Series software features an integrated support bar that delivers in-context, real-time support via Online Help, Advice Line Chat, and Eagle Community assistance. The Eagle Community is a moderated forum through which Eagle users share ideas and best practices.

Built on Microsoft .NET architecture, Epicor Eagle N Series software is easy to install, maintain and extend, and can quickly evolve to address emerging customer needs and industry trends.

“With Eagle N Series, a new counterperson or other employee can become proficient in a fraction of the time required with conventional business management solutions for the aftermarket and provide a much higher level of value to the customer,” Thompson said. “This solution will enable independent parts wholesalers to build on their service advantage over national competitors by offering business insight and responsiveness that larger operations can only dream about.”

To learn more about Epicor Eagle N Series software for the Automotive Aftermarket, please contact your Epicor representative, visit the Epicor exhibit (2238) at the 2014 AAPEX Show, November 4-6 in Las Vegas, call Epicor toll-free at 888-463-4700, or email [automotive.marketing@epicor.com](mailto:automotive.marketing@epicor.com).

### **About Epicor Software Corporation**

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit [www.epicor.com](http://www.epicor.com).

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### **FORWARD LOOKING STATEMENT**

This document includes descriptions of product functionality that is not presently available and thus constitute forward-looking statements. These forward-looking statements include statements regarding expected functionality, product release dates, competitive advantage and other statements that are not historical fact. These forward-looking statements are based on currently available competitive, financial and economic data together with management's views and assumptions regarding future events and business performance as of the time the statements are made and are subject to risks and uncertainties. Actual results may differ materially from those expressed or implied in the forward-looking statements. Such risks and uncertainties include but are not limited to changes in the demand for enterprise resource planning products, particularly in light of competitive offerings; the timely availability and market acceptance of new products and upgrades; the impact of competitive products and pricing; the discovery of undetected software errors; changes in the financial condition of Epicor's major commercial customers and Epicor's future ability to continue to develop and expand its product and service offerings to address emerging business demand and technological trends and other factors discussed in Epicor's annual report on Form 10K for the year ended September 30, 2013 as well as our quarterly reports on Form 10Q. As a result of these factors the functionality or prospects expected by the Company as part of this announcement may not occur. Epicor undertakes no obligation to revise or update publicly any forward-looking statements.

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