

FOR IMMEDIATE RELEASE

Epicor Dramatically Accelerates Availability of Automotive Aftermarket Parts Data

Advanced 'Net Adds' Processing, 'Dynamic Updates' Delivery Features Provide New-Parts Data Within 24 to 48 Hours in Many Cases

AUSTIN, Texas, October 29, 2014 -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today introduced two automotive aftermarket [electronic catalog](#) publishing features that dramatically reduce the time required to deploy manufacturer-supplied information within the [Epicor PartExpert](#) solution replacement parts databases. The new features can in many instances reduce data processing time to as little as 24 to 48 hours of receipt of updated files from the manufacturer.

A new "Net Adds" processing feature enables Epicor to extract, format and release new part numbers and corresponding application information separate from complete manufacturer file updates. This innovative feature, developed through a significant technology investment, helps ensure dramatically faster access to part number information while maintaining the assessment, research and formatting standards that have helped make Epicor eCatalog products the premier choice of automotive aftermarket professionals.

"Faster availability of data is useful only when paired with a comprehensive assessment process that eliminates errors and other issues that could impact the ultimate parts transaction," said Scott Thompson, vice president, automotive, retail distribution solutions for Epicor. "Our Net Adds capability accelerates new-parts data availability while protecting Epicor eCatalog users from accuracy issues that could cost them thousands of dollars in lost business."

A second new Epicor eCatalog feature, Epicor PartExpert Dynamic Updates, enables many of the company's eCatalog users to automatically download new PartExpert replacement parts data files on a weekly basis. Unlike the current Epicor Active Updates data delivery feature, which downloads the entire Epicor PartExpert catalog file, Dynamic Updates delivers only data that has changed since the last update, resulting in smaller files and faster processing. Offered at no charge, Dynamic Updates are available immediately for customers using the Windows-based [Epicor LaserCat 3](#) software and are scheduled to be available soon for other Epicor eCatalog interfaces.

"Net Adds and Dynamic Updates are two distinct investments and capabilities that serve the same purpose -- to make Epicor eCatalog products not only the most comprehensive, accurate and user-friendly, but also the most timely in the aftermarket," Thompson said. "We have made tremendous

progress in reducing the data publishing cycle without compromising our quality standards and are working each day with manufacturers to identify new areas for improvement.”

More aftermarket parts are referenced and sold through Epicor eCatalog products than any other electronic resource. The Epicor LaserCat 3 eCatalog interface and PartExpert replacement parts databases feature millions of aftermarket and original equipment manufacturer application parts as well as performance and collision components and supplies, tires, non-application products, and more. Available content also includes detailed product images, installation instructions, comprehensive buyer’s guide and interchange, integrated flat-rate labor guide, and repair jobs and maintenance intervals packages linked to corresponding parts to help users increase sales, save time and deliver a superior customer experience.

To learn more about Epicor PartExpert automotive aftermarket eCatalog products and related services, please contact your Epicor representative, visit the Epicor exhibit (2238) at the 2014 AAPEX Show, November 4-6 in Las Vegas, call Epicor toll-free at 888-463-4700, or email automotive.marketing@epicor.com.

About Epicor Software Corporation

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company’s headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit www.epicor.com.

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FORWARD LOOKING STATEMENT

This document includes descriptions of product functionality that are not presently available and thus constitute forward-looking statements. These forward-looking statements include statements regarding expected functionality, product release dates, competitive advantage and other statements that are not historical fact. These forward-looking statements are based on currently available competitive, financial and economic data together with management’s views and assumptions regarding future events and business performance as of the time the statements are made and are subject to risks and uncertainties. Actual results may differ materially from those expressed or implied in the forward-looking statements. Such risks and uncertainties include but are not limited to changes in the demand for enterprise resource planning products, particularly in light of competitive offerings; the timely availability and market acceptance of new products and upgrades; the impact of competitive products and pricing; the discovery of undetected software errors; changes in the financial

condition of Epicor's major commercial customers and Epicor's future ability to continue to develop and expand its product and service offerings to address emerging business demand and technological trends and other factors discussed in Epicor's annual report on Form 10K for the year ended September 30, 2013 as well as our quarterly reports on Form 10Q. As a result of these factors the functionality or prospects expected by the Company as part of this announcement may not occur. Epicor undertakes no obligation to revise or update publicly any forward-looking statements.

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