

FOR IMMEDIATE RELEASE

Epicor Eagle N Series Helps Vehicle Parts Businesses Outservice Their Competition

Streamlined, User-Friendly Version of Epicor Eagle for the Aftermarket Software Simplifies Scores of Business Processes

Austin, Texas, November 2, 2015 -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced that a growing number of motor vehicle replacement parts distributors and jobbers are now relying on the highly streamlined, user-friendly [Epicor® Eagle N Series®](#) solution to outservice their competitors. Epicor Eagle N Series software was introduced in 2014 as a free upgrade available through the popular [Epicor Eagle for the Automotive Aftermarket](#) software. Epicor Eagle N Series software will be available for live demonstrations throughout this week's Automotive Aftermarket Products Expo (AAPEX) in Las Vegas, Nevada.

"Parts distributors and jobbers have told us that Epicor Eagle N Series software enables their employees to access more extensive Eagle software features in less time, resulting in faster decisions and a superior customer experience," said Scott Thompson, vice president, automotive, analytics and content, Epicor Americas. "Customer service is the ultimate competitive differentiator for local and regional wholesalers. They understand that their professional and do-it-yourself customers count on the value-added service they can provide. Epicor Eagle software and the Epicor Eagle N Series interface give them the tools to enhance loyalty and improve overall business performance through virtually every customer interaction."

Epicor Eagle N Series software features a dramatically simplified user interface, embedded platform analytics and highly streamlined workflows that help save time and facilitate better decisions at the point of sale and in a full range of administrative and back office activities. The software's embedded platform analytics provide instant access to business-critical information. Seamless workflows speed decision-making and simplify scores of business processes. Other key features of the solution include expanded price updating, advanced price rounding capabilities, streamlined special orders processes and enhanced integration with the Epicor Dynamic Updates service, which provides weekly automated downloads of the latest updates to the [Epicor PartExpert®](#) replacement parts eCatalog database.

Employees of Northeast Truck and Trailer Parts, a distributor with three stores and a warehouse in north central Louisiana, are leveraging the Epicor Eagle N Series solution to save time at each of 14 counter positions and in the back office. "We really like the new layout of the software -- it's much easier to navigate," said Randy Walker, president of Northeast Truck and Trailer Parts. "Reports are

now in the toolbar, so we don't have to look through menus to pull them up in order to make a decision. In addition, the purchasing process is much easier; I can jump from creating a purchase order to modifying it, finalizing it and sending it out in just a few clicks. Each step is smoother.”

To learn more about Epicor Eagle N Series software and to sign up for a free technology consultation, please visit the Epicor booth 2238 during AAPEX, call 888.463.4700, or email automotive.marketing@epicor.com.

About Epicor Software Corporation

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit www.epicor.com.

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Contact: Lisa Preuss
Senior Director, Corporate Communications
Epicor Software Corporation
+1 949 585 4235
lpreuss@epicor.com

Drew Shippy
Pinnacle Media
on behalf of Epicor
+1 330 688 3500
drew@pinmedia.com