

FOR IMMEDIATE RELEASE

## **Epicor Customers Optimize Security with Epicor Eagle Hosting**

### ***Hosted Solution Supports Independent Retail Growth with Enriched System Security and Reliability***

**AUSTIN, Texas, March 17, 2015** -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced that [A World of Tile](#), [Mendo Mill & Lumber Company](#) and [The Rock Garden](#) have implemented the Epicor Eagle Hosting business management solution to enhance software and hardware security and enrich overall system reliability.

With 15 locations spanning Arizona, Colorado, and New Mexico, A World of Tile has experienced significant success operating their business on Epicor Eagle Hosting. “We were really impressed with the rich security and functionality of Epicor Eagle Hosting,” said Bryan Hawthorne, chief financial officer for A World of Tile. “A key deciding factor for implementing the solution was to ensure that if our local Internet connection goes down, Epicor Eagle Hosting will always be secure and available to keep our business running. We are confident knowing that the hosted solution is free from external threats and is automatically updated to meet our business’ needs.”

Utilizing Epicor Eagle Hosting, The Rock Garden is positioned to benefit significantly from a system that is always current, secure, available, and redundant. “The biggest value of Epicor Eagle Hosting is peace of mind,” said Chuck Avery, controller for The Rock Garden. “We no longer worry about upgrading new system versions, managing back-ups or data security. We recommend that other businesses move to the Epicor Eagle Hosting solution. Instead of running an onsite IT operation, they will have more time and energy to focus on their own businesses.”

#### **Cloud-Based Solutions are a Good Fit for SMBs**

According to [Gartner](#) research director Sandy Shen, “SMBs should investigate cloud-based POS solutions to understand how they can enhance their business operations not only in streamlining daily operations, but also in attracting and engaging customers.”<sup>1</sup>

Epicor Eagle Hosting is a comprehensive solution for new and existing Epicor retail distribution solutions customers, that enables the robust functionality of [Epicor Eagle](#) software in a hosted environment—

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<sup>1</sup> Source: Gartner, Inc., [“Market Guide for Cloud-Based Mobile POS for SMBs,”](#) by Sandy Shen (June 17, 2014)

supporting the small to midsized retail growth strategy. The solution offers end-to-end architecture, and includes enhanced protection from viruses, spyware, and hackers via Epicor Watchdog ISS Internet security service and Kaspersky anti-virus engine with SonicWALL, support and maintenance, and automatic updates and upgrades.

The new version of Epicor Eagle Hosing features Epicor Eagle Anywhere—allowing users to access the solution on PCs, laptops, tablets, iPads, and smartphones with a remote desktop client. “The rollout of Epicor Eagle Hosting was a seamless process for our business, staff and customers,” said Mike Mayfield, president of Mendo Mill & Lumber Company. “And now with Epicor Eagle Anywhere, our stores have a faster system from point of sale all the way through to our back office. Additionally, to validate our decision, we recently experienced a complete power failure in our main store. With our data hosted offsite thanks to Eagle Hosting, our other four locations were not impacted by the power failure at all. Eagle Hosting is a true win for retail.”

### **Businesses Have More Time for Customers**

With substantial power redundancy, HVAC, network and server hardware, Internet feeds, firewalls and security, Epicor Eagle Hosting offers a significant advantage and cost savings compared to maintaining an on-premise server. Users benefit knowing their data resides in a PCI compliant datacenter that is designed and operated to maintain high levels of security.

“Optimizing businesses with Epicor Eagle Hosting removes unforeseen costs and difficulties of having an on-premise server,” said Keith Lam, senior product manager, retail distribution solutions for Epicor.

“Building on Epicor’s proven reliability, integration expertise and industry knowledge, Epicor Eagle Hosting is an attractive option for retailers as it gives them the freedom to focus on their customers and core business operations without having to worry about system disruptions affecting daily business.”

To learn more about Epicor Eagle Hosting, call Epicor toll-free at (888) 463-4700, or email [eagle@epicor.com](mailto:eagle@epicor.com).

### **About Epicor Software Corporation**

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company’s headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit [www.epicor.com](http://www.epicor.com).

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