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Epicor Congratulates Miami Home Centers for Recognition in the *Innovative Retail Technologies* Retailer Innovation Awards

Four-Location Family Hardware Store Selected for Innovative Use of Workforce Management Technology

Epicor Software Corporation, a global provider of [industry-specific enterprise software](#) to promote business growth, announced today that [Miami Home Centers](#), a user of the Epicor Eagle® and Epicor Scheduling+™ solutions, has been named a finalist in the Workforce Management category of the [Retailer Innovation Awards](#), presented by *Innovative Retail Technologies*.

Miami Home Centers implemented the [Epicor Scheduling+](#) solution to streamline the employee scheduling process and reduce the amount of time it takes for management to organize those schedules. Prior to implementing Epicor Scheduling+, the company's scheduling methods were completely manual—this was laborious and staff schedules regularly contained mistakes, including employees not being paid for hours worked. Now, with Epicor Scheduling+ software, Miami Home Centers schedules are accurate, staff is paid accordingly, and the management team has extra time to focus on other key business needs.



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Joe Parbtani
CIO
Miami Home Centers

“A significant feature that led us to choose Epicor Scheduling+ software is the fact that it’s a cloud-based application. Our employees have instant access to their schedules on any mobile device or in the online portal. They can view their hours to make sure they are accurate. And then, before the paycheck even comes out, they know how much they are getting paid. It keeps our employees and entire business accountable,” said Joe Parbtani, chief information officer, Miami Home Centers. “It helps us differentiate our business from the big-box stores.”

The IRT Retailer Innovation Awards program recognizes exemplary retail companies of all sizes and segments, and their leaders who are committed to advancing the customer experience through the implementation of innovative technologies as well as the adoption of and appreciation for a forward-thinking company culture. Award winners are recognized in critical areas of business transformation, including omni-channel retailing, customer engagement, in-store operations, workforce

management/HCM, loss prevention, and supply chain/fulfillment—and their use of retail technology to drive growth and innovation.

“Congratulations to Miami Home Centers for their recognition in the Retailer Innovation Awards,” said Doug Smith, director of product marketing, retail and distribution, Epicor Software. “We are excited to be their business partner and deliver the tools needed to help support their growth goals.”

Winners are featured in the January/February 2017 issue of *Innovative Retail Technologies* and on www.InnovativeRetailTechnologies.com.

About Epicor Scheduling+

Epicor Scheduling+™ is a robust, cloud-based workforce management solution that provides intelligent scheduling, task management, and time and attendance tools based on historical and real-time point of sale (POS) data. The Epicor Scheduling+ application, easily integrated with the leading Epicor Eagle retail business management system, is an innovative solution designed to help retailers effectively manage labor costs, save time and money, and improve overall operational efficiencies. Visit the Epicor workforce management [solution hub](#) to learn more.

About Epicor Software Corporation

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements are built into every solution—in the cloud or on premises. With this deep understanding of your industry, Epicor solutions manage complexity, increase efficiency, and free up resources so you can focus on growth. For more information, [connect with Epicor](#) or visit www.epicor.com.

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