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Auto Repair Specialists Set New Record for Use of Epicor Integrated Service Estimator Solution

Tire Dealers, Oil and Lube Shops, Other Service Businesses Generating More Than 430,000 Mechanical Repair Estimates Per Month

AUSTIN, Texas, June 8, 2015 -- Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced that the average number of mechanical repair estimates created each month through the [Epicor Integrated Service Estimator](#) (ISE) solution has reached an all-time high of more than 430,000. Epicor ISE is a Web-based estimating tool designed to help tire dealers, oil and lube businesses and other vehicle service specialists dramatically increase sales of mechanical repairs and preventive maintenance services. Epicor ISE can be integrated with a wide range of service chain point of sale (POS) systems.

“Epicor ISE provides the manufacturer’s recommended service intervals for nearly any vehicle, so we can easily help the customer identify any additional work that should be done so they can schedule and budget for it,” said Forry Hargitt, director of operations and training for Tire Discounters, a chain of nearly 100 tire stores throughout the Midwestern U.S. “Epicor ISE is absolutely helping us be more successful in serving our customers. Above all, it makes our people more productive -- when I can complete a repair estimate in three minutes instead of 10, that’s a huge value to me.”

Epicor ISE enables users to quickly capture all of the parts and labor information needed to estimate and complete virtually any common automotive repair. The software provides “one-click” access to the industry-leading [Epicor PartExpert](#)[®] database of more than 10.7 million parts and in excess of 7,800 manufacturer product lines, along with local availability and pricing. The solution provides seamless access to OE-recommended service intervals, an aftermarket flat-rate labor guide, repair jobs database, parts interchange, and VIN decoder. All parts, labor and supplier pricing information can automatically be uploaded to estimates, work orders and invoices generated by the user’s POS system.

“I have guys who can do a \$1,000 estimate in a few minutes; it’s just incredible,” said Jay Wocelka, corporate retail/marketing manager for Pump’s Tire, a Green Bay, Wisconsin-based chain of 80 tire stores. “I can’t imagine going back to the old way of doing things.”

To learn more about Epicor Integrated Service Estimator, please contact your Epicor representative, call Epicor toll-free at (888) 463-4700, or email automotive.marketing@epicor.com.

About Epicor Software Corporation

Epicor Software Corporation is a global leader delivering inspired business software solutions to the manufacturing, distribution, retail and services industries. With over 40 years of experience serving small, midmarket and larger enterprises, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), retail management software, supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Austin, Texas, with offices and affiliates worldwide. For more information, visit www.epicor.com.

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