

FOR IMMEDIATE RELEASE

Precision Tune Auto Care Centers Adopting Web-Based Epicor Integrated Service Estimator Solution

LIVERMORE, Calif., January 24, 2012 -- [Epicor Software](#) Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, has announced that Precision Tune Auto Care will offer its franchisees the opportunity to use the Web-based Epicor® [Integrated Service Estimator™](#) (ISE) solution to help optimize front-counter efficiency, sales and customer satisfaction.

Based in Leesburg, Va., the Precision Tune network services an estimated 2.5 million vehicles annually through its 350 locations in six countries. Each Precision Tune location employs ASE-certified automotive technicians and offers a broad range of automotive services, from brake, A/C and cooling system maintenance to tune-ups and complete engine replacement.

Integration of the powerful Web-based ISE solution into the network's SoftWrench operating system enables Precision Tune franchisees to significantly reduce the time required to complete comprehensive, accurate, professional estimates. The software quickly provides users with all of the parts and labor information needed to complete virtually any automotive repair, and allows them to check on part availability and pricing from multiple local sources without picking up the telephone.

"Our enhanced SoftWrench system is a competitive differentiator in today's automotive service market, enabling Precision Tune franchisees to provide a higher level of efficiency and professionalism at the front counter," said Precision Tune President and CEO Robert Falconi. "The integration of the Epicor ISE solution provides impressive new tools that will help users better serve the customer and ultimately drive sales and revenue over a full range of service categories."

The Integrated Service Estimator solution is unique in that it provides the service advisor a more complete, accurate and relevant list of parts, as well as part availability, pricing, labor and other information, based specifically on the repairs being performed. In addition to being tied to the industry leading Epicor PartExpert® database of more than 7,500 manufacturer product lines covering 385 million vehicle applications, ISE provides users the comprehensive Epicor aftermarket flat-rate labor guide, repair jobs database and parts interchange. All parts, labor and supplier pricing information can then be imported to the user's estimates, work orders and invoices with a single click of the mouse.

“The ISE solution helps speed the entire repair process, from the moment the customer walks in the door to the completion of the job,” said Paul Salsgiver, executive vice president and general manager of retail software for Epicor. “The service writer can complete estimates much faster and without errors, which leads to increased bay efficiency and increased customer satisfaction and loyalty. The system is exceptionally user-friendly and its Web-based architecture makes it an easy add-on to virtually any existing shop management system.”

For additional information regarding the Epicor Integrated Service Estimator solution, please contact your shop management software provider or call Epicor at (800) 380-9015 or automotive.marketing@epicor.com.

About Epicor Software Corporation

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience serving midmarket organizations and divisions of Global 1000 companies, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. The Company’s headquarters are located in Livermore, California, with offices and affiliates worldwide. For more information, visit www.epicor.com.

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