

FOR IMMEDIATE RELEASE

## **Omnique Shop Management Software Now Available With Epicor Integrated Service Estimator Solution**

*Epicor ISE System Speeds Parts and Labor Lookup, Ensures Accurate,  
Professional Estimates, Work Orders and Invoices*

LIVERMORE, Calif., January 11, 2012 -- [Epicor Software](#) Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced that its powerful, Web-based Epicor® [Integrated Service Estimator™](#) (ISE) solution is now available to the more than 400 automotive service shops using the Omnique® shop management software developed and marketed by Circle Industries and Technologies®.

The Epicor ISE solution enables users to quickly capture the parts and labor information needed to estimate and complete virtually any automotive repair. The software provides one-click access to the industry-leading Epicor® [PartExpert®](#) database of more than 7,500 manufacturer product lines -- with coverage of 385 million vehicle applications -- and offers connectivity to thousands of leading parts distributors and retail locations across North America. Omnique users also will have access to the Epicor ISE solution's comprehensive aftermarket flat-rate labor guide, repair jobs database, parts interchange, and VIN decoder. All parts, labor and supplier pricing information can then automatically be imported to the Omnique user's estimates, work orders and invoices.

"This is a major enhancement that will enable shops to save a great deal of time each day while providing a superior customer experience," said Kris Hammon, director of business development, Circle Industries and Technologies. "Omnique is a powerful tool for shops that are targeting new levels of efficiency, profitability and customer loyalty. The addition of the Epicor ISE solution makes nearly every job faster and easier while delivering the accuracy and professionalism our users demand."

The ISE solution also enables Omnique users to access a much broader selection of supplier product lines and expand into new service areas, Hammon added. "The Epicor product data is by far the best in the industry," he said. "This allows our customers to make smarter and more profitable buying decisions, complete more sales and address an array of new service opportunities they've had to turn away in the past."

In addition to the Omnique software, the Epicor ISE solution is now included in several other leading shop management systems for general repair and specialized service operations. "Our Web-based architecture enables leading software developers like Circle Industries and Technologies to deliver a seamless user experience in marrying the functionality of their shop platforms with ISE's many exclusive features," said Paul Salsgiver, executive vice president and general manager of retail software for Epicor.

For additional information regarding the Epicor Integrated Service Estimator solution, please contact your Epicor representative, call (800) 380-9015, or email [automotive.marketing@epicor.com](mailto:automotive.marketing@epicor.com). To learn more about the Omnique automotive shop management solution, call 1.866.435.2100 or visit [www.omnique.com](http://www.omnique.com).

### **About Circle Industries and Technologies**

Based in Denver, Colorado, Circle Industries and Technologies (CIAT) is the newest member of the proud Kenz & Leslie family. CIAT has developed the Omnique Shop Management System to serve the independent automotive repair industry across the United States. Omnique is the premier shop management solution available today. With an agile, sophisticated, yet simple platform, Omnique delivers the technology needed to maintain and grow any auto repair facility while minimizing setup costs and the learning curve for new users. For more information about CIAT visit [www.ciatonline.com](http://www.ciatonline.com).

### **About Epicor Software Corporation**

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience serving midmarket organizations and divisions of Global 1000 companies, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Livermore, California, with offices and affiliates worldwide. For more information, visit [www.epicor.com](http://www.epicor.com).

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