

FOR IMMEDIATE RELEASE

Contacts: Lisa Preuss
Director, Public Relations
Epicor Software Corporation
949/585-4235
lpreuss@epicor.com

Rishikesh Trivedi
Marketing Manager
Epicor Software Corporation UAE
+971505518821 / +919892332459
rtrivedi@epicor.com

Damon Wright
Vice President, Investor Relations
Epicor Software Corporation
949/585-4509
dswright@epicor.com

Leading Oil and Gas Contractor in the Arabian Gulf to Implement Epicor® Across Entire Organization

Lamprell Selects Epicor to Improve Data Visibility and Gain Further Operational Efficiencies

DUBAI and IRVINE, Calif. — September 27, 2010 — [Epicor](#) Software Corporation (NASDAQ: EPIC), a leading provider of enterprise business software solutions for the midmarket and divisions of Global 1000 companies, today announced that [Lamprell](#), a leading oil and gas contractor in the Arabian Gulf that is listed on the London Stock Exchange, is going to implement the Epicor 9 next-generation [enterprise resource planning](#) (ERP) solution across its entire organization. Epicor will replace a number of bespoke and off-the-shelf applications that Lamprell currently use for its procurement, warehousing, manufacturing and financial operations.

“Because we use a mixture of applications it’s currently difficult and time consuming to prepare accurate business reports, with data often being out-of-date by the time the report is finished,” said Dan Wibberley, group commercial manager for Lamprell. “We need access to live and up-to-date business data from across the entire operations in order to make effective management decisions. Running a mixture of products doesn’t support a growing international business and we knew we needed an ERP solution to improve data visibility and control.”

Lamprell turned to an independent vendor evaluation firm to help them put together a detailed request for information document, and subsequently demonstration scripts, as a help for evaluating various solutions. “This meant that we had vendors demonstrating the exact same

functionality so that we could compare like for like,” said Wibberley. “After reviewing several solutions, including those from leading tier one vendors, we selected Epicor because it was clearly the best fit for our environment and our methods of operation.”

Wibberley explained, “We found the Epicor team knowledgeable and professional throughout the entire evaluation process; they answered all our questions with ease. When they demonstrated how to operate the system it looked easy, as opposed to some of the other systems we saw that looked difficult to operate. As we don’t have any previous experience with ERP, this was very important to us. Epicor contains all of our industry requirements plus a selection of ‘nice to have’ features, all within the same package.”

Lamprell is planning to implement Epicor across its entire organization, which comprises several companies and facilities in the United Arab Emirates and a facility in Thailand. To start with, the system will have just over 150 concurrent users, building up to more than 300.

By implementing Epicor Lamprell expects to achieve better visibility across the entire organization. “We already run an effective business but we feel that now is the time to fine tune operations and with Epicor’s help we will be able to find all those smaller areas where we can improve efficiency to help create a truly streamlined organization,” concluded Wibberley.

“Lamprell joins a group of leading energy businesses that use Epicor to successfully manage their operations worldwide,” said Basil Daniells, senior director for Epicor in MEA, Turkey and India. “These businesses need to be agile to enable them to quickly adapt to changes, control processes, and reduce costs, in order to meet demanding market challenges. With its powerful reporting and dashboard capabilities, integrated end-to-end functionality, and modern look and feel, Epicor should be on every energy company’s short list.”

About Epicor Software Corporation

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor takes pride in more than 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership,

whether operating business on a local, regional or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit www.epicor.com.

Follow Epicor on Twitter: <https://twitter.com/Epicor>; <http://twitter.com/EpicorEMEA>

#

Epicor is a registered trademark of Epicor Software Corporation. Other trademarks referenced are the property of their respective owners. The product and service offerings depicted in this document are produced by Epicor Software Corporation.