

FOR IMMEDIATE RELEASE**Epicor Offers New Training Solution for Eagle Retail Users*****Epicor Training on Demand Identifies Knowledge Gaps, Assigns Courses from an Extensive Collection of Online Video Lessons, and Tracks Employee Progress***

LIVERMORE, Calif., June 15, 2011 -- Epicor Software Corporation (recently combined with Activant Solutions Inc.), a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced the availability of the Epicor® Training on Demand™ system. This new eLearning tool offers Epicor Eagle™ retail customers around the clock access to a complete curriculum of job-specific online video training courses. The Training on Demand program is powered by Epicor's Learning Management System, which allows users to identify training needs and help employees and their managers track scores, review progress and determine remaining lessons.

The Epicor Training on Demand system is an innovation in eLearning. Most modules take less than ten minutes to complete, and provide job-specific training tailored to the needs of retail employees of all skill and experience levels, and learning abilities. These modules are mapped into a defined curriculum for more than a dozen key job functions within a retail organization.

The modules are designed to teach new skills, strengthen existing skills, empower employees to grow in their jobs and train for new positions. Courses cover retail best practices, as well as basic and advanced Eagle® features. The Epicor Training on Demand solution is self-paced – allowing users to move at their own pace and repeat lessons as needed – to strengthen and reinforce learning.

The Training on Demand solution is the latest addition to Epicor's suite of training offerings for Eagle retail customers. Epicor has developed a wide range of versatile, highly interactive training programs that can be used to deliver the right information to the right people at the right time. These training options include:

- Customized on-site customer training
- Personalized phone training
- Interactive Web-based training
- Customer regional meetings and conferences

“Customer service is the cornerstone of success in today’s competitive retail market, and effective training tools are the key to building competencies that reduce mistakes, increase efficiencies, improve customer service and help businesses grow,” said George Sui, senior vice president of Services for

Epicor. “Epicor is committed to helping retailers improve customer service and their overall business performance through technology and the educational programs that help retailers get the most out of their technology investment.”

The Epicor Training on Demand solution is available immediately at <http://www.knowledgeyourway.com>. Pricing is based on a tiered subscription model according to total number of users.

About Epicor Software Corporation

Epicor Software Corporation (recently combined with Activant Solutions Inc.) is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience serving midmarket organizations and divisions of Global 1000 companies, Epicor has more than 33,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. The Company’s headquarters are located in California, with offices and affiliates worldwide. For more information, visit www.activant.epicor.com.

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