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Epicor Takes No. 3 Spot in Prestigious RIS Software LeaderBoard Top 20 Ranking

***Epicor Leads in Rankings of Top Performing Retail Technology Vendors –
for Both Tier One Retailers and Midsize Retailers – in RIS News’ Annual Survey***

LIVERMORE, Calif., December 15, 2011 -- [Epicor Software](#) Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, today announced it has been recognized as a top performing [retail technology](#) vendor -- for both tier one retailers and midsize retailers – via its top rankings in the *RIS News’* prestigious LeaderBoard Report for 2011.

Epicor was rated No. 3 overall on the “Big Board” **Software Leaderboard Top 20**, identified by RIS as the listing of retail technology “Super Achievers.” Additionally, Epicor was rated No. 3 in the **Leaders in Broad Suites** ranking, and No. 3 in the **Leaders in Large Vendors** ranking.

Epicor posted impressive results landing the company within the top 10 slots in several categories related to support for Tier One retailers and to Customer Satisfaction: **Leaders in Return on Investment, Leaders in Ease of Installation/Integration, Leaders in Administration/Maintenance, Leaders in Quality of Support, Leaders in Quality of Service, Leaders in Recommendation Status, Large Vendor Customer Satisfaction Leaders, Customer Satisfaction Leaders by Apparel Retailers, and Customer Satisfaction Leaders by Large Retailers.**

Only two vendors out of the 99 retail technology software vendors scored high marks as **Top Vendors for Tier One Retailers** and **Top Vendors for Midsized Retailers**. Epicor was ranked No. 3 for both the Tier One and Midsized Retailer rankings.

The LeaderBoard report also recognized Epicor’s leadership in in Apparel/Footwear and Specialty Retailing sectors. Epicor was ranked No. 2 in the **Leaders in Apparel/Footwear** ranking and 7th in the **Leaders in Specialty Retailing** ranking.

The prestigious annual survey published by *RIS News* ranks the top technology software vendors in areas such as customer satisfaction, revenue, retail concentration, technology innovation, and product reliability. Final rankings are determined by vendor forms and retailer surveys. Surveys are managed by a third-party research firm to insure quality of results.

"Vendors that appear on the Top 20 List in the 2011 RIS Software LeaderBoard are the heavyweights in retail technology," said RIS editor-in-chief, Joe Skorupa, in his [Retail Insight blog post](#). "While in prior years both Epicor and Activant had received high rankings, the combination of the Epicor and Activant retail operations contributed greatly to boost Epicor's overall rankings in this year's survey."

"We're delighted with this year's LeaderBoard rankings, which underscores Epicor's position as one of the world's leading providers of retail software solutions," said Paul Salsgiver, executive vice president and general manager, retail software for Epicor. "The LeaderBoard is one of the most respected rankings in retail IT, as it is based on the votes and views of top retail executives with significant IT responsibility, all of whom use the solutions of the companies surveyed. These standings are testament to our ability to cater both to our tier one and midsize customers with a combination of deep retail domain expertise and innovative retail technology."

About Epicor Software Corporation

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience serving midmarket organizations and divisions of Global 1000 companies, Epicor has more than 20,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in California, with offices and affiliates worldwide. For more information, visit www.epicor.com.

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