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Qatar's Khalid Cement Industries Complex Selects Epicor®

IRVINE, Calif. — December 8, 2009 — Epicor Software Corporation (NASDAQ: EPIC), a leading provider of enterprise business software solutions to the midmarket and Global 1000 companies, today announced that Khalid Cement Industries Complex (KCIC), one of the largest concrete manufacturing companies in Qatar, will implement Epicor's next-generation enterprise resource planning (ERP) solution Epicor 9 to streamline its entire chain of operations. The partnership with KCIC strengthens Epicor's position in the high growth Qatari economy.

Kamal Abuhuzaimah, general manager corporate governance for KCIC, explained why they selected Epicor, "In order for an organization to function properly and serve its purpose, an effective ERP solution must be in place. That is why we opted for Epicor 9 as the solution to the challenges facing KCIC today, and to provide us with a clear path for the future so we can fulfill our commitment to our customers, suppliers, employees and shareholders."

KCIC will deploy Epicor across all divisions of the company streamlining core business verticals including financials, supply chain management, production management, and customer relationship management. Based on a modern service-oriented architecture (SOA) — [Epicor True SOA™](#) — Epicor 9 also provides complete business intelligence tools to help KCIC optimize their business operations and connect all remote locations in real-time, enabling continuous control over the daily operations, thus facilitating timely and critical decision making capabilities.

With Epicor, KCIC users will be able to interact with information residing in the company's ERP systems through the 2007 Microsoft® Office system (Office Outlook® 2007, Office Word 2007, and Office Excel® 2007) and via mobile devices, such as Windows Mobile®, Symbian, BlackBerry®, and the Apple iPhone™—ultimately driving increased efficiency and value for business.

"Qatar has witnessed unprecedented growth in the last few years," said Wissam Iskandar, managing director for Ictus Projects, an Epicor partner in Qatar. "This rapidly changing economic environment has thrown significant challenges to solution providers catering to the

needs of companies in the region. Given the breadth of its solutions, Epicor is well positioned in the market to effectively and timely meet the challenges faced by fast growing local companies.”

He added, “KCIC chose Epicor after a rigorous buying process and we are confident that Epicor will provide them with a clear IT path for the future.”

Established in 2000, KCIC has had a remarkable growth story under the leadership of His Excellency Sheikh Ahmed Bin Khalid Al-Thani, CEO of KCIC. The company has played a pioneering role in the fast track development of the national infrastructure, utilizing some of the country's finest 'state of the art' plant and machinery. Today, KCIC is one of the foremost suppliers of complete concrete solutions in Qatar employing over 1,400 people at three manufacturing units situated at Salwa Industrial Area, and two others in Dafna and Dukhan. In addition, two more KCIC plants are expected to start production during the second quarter of 2010.

About Epicor Software Corporation

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor celebrates 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit www.epicor.com.

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