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Epicor® Named “Champion” in the Aberdeen AXIS Report for Retail Loss Prevention Systems

Epicor Retail Loss Prevention Solution Earns Best-in-Class Rating Based on Market Readiness and Value Delivered to Customers

IRVINE, Calif. — August 3, 2009 — Aberdeen Group, a leading global technology research and advisory firm, has named Epicor Software Corporation (NASDAQ: EPIC) as a “Champion” in its 2009 Aberdeen AXIS™ Report for Retail Loss Prevention Systems. The Aberdeen AXIS report provides an objective, fact-based, vendor assessment looking at a solution provider’s history of Market Readiness and Value Delivered to customers — Epicor Retail Loss Prevention received the highest combined score.

“The Loss Prevention AXIS results show Epicor’s generally superior performance is due to its provision of alternative delivery models that include on-premise and software as a service (SaaS) licensing options to retailers,” said Sahir Anand, retail research director at Aberdeen. “Currently, 74% of loss prevention software and hardware deployments in retail are older than five years. Interviews with Epicor customers indicate the primary reason for current Epicor Retail Loss Prevention deployments are due to the replacement of legacy and home-grown systems—evidence that Epicor is addressing the legacy gap that exists in retail loss prevention solutions today.”

The Aberdeen AXIS assessment is based on two key dimensions: first, Aberdeen aggregates Best-in-Class performance of companies in the target marketplace based on primary surveys conducted typically over the past twelve months; and second, Aberdeen conducts a vendor readiness assessment which includes evaluation of responses to a standardized vendor questionnaire, analyst briefings and customer interviews. Aberdeen applies a unique methodology to benchmark the research that evaluates the business

Pressures, Actions, Capabilities and Enablers (PACE) that drive corporate performance. In order to earn the Aberdeen AXIS “Champion” rating, a vendor has demonstrated superior proficiency in delivering both real value as well as the ability to serve and support its installed user base.

A Proven Solution: Epicor Retail Loss Prevention

“We are pleased that Epicor Retail Loss Prevention has achieved the highest score, outperforming the competition, in this Aberdeen AXIS report,” said David Henning, executive vice president and general manager of Epicor Retail. “This ‘Champion’ rating is testament to the proven business value our retail solutions deliver, empowering our customers to run more productive and profitable businesses.”

Epicor Retail Loss Prevention analyzes the retailer’s central database of store level transactions and automatically detects patterns of fraudulent activity and identifies procedural violations that may signal the need for additional employee training or further fraud investigation. Loss Prevention’s Case Management tool allows retailers to track all relevant case information in one location for streamlined maintenance—enabling case values to be established and restitution schedules to be created and maintained. Loss Prevention’s flexible, exception based reporting features contribute to quick ROI and improve productivity for loss prevention professionals. Savvy retailers currently leveraging Epicor’s loss prevention solution include: Donna Karan, Lamps Plus, Reitmans and Vitamin Shoppe.

Visit www.epicor.com to download the [Aberdeen AXIS™ Report for Retail Loss Prevention Systems](#).

About Aberdeen Group, a Harte-Hanks Company

Aberdeen is a leading provider of fact-based research and market intelligence that delivers demonstrable results. Having benchmarked more than 30,000 companies in the past two years, Aberdeen is uniquely positioned to educate users to action: driving market awareness, creating demand, enabling sales, and delivering meaningful return-on-investment analysis. As the trusted advisor to the global technology markets, corporations turn to Aberdeen™ for insights that drive decisions.

About Epicor Software Corporation

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in

over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor celebrates 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit www.epicor.com.

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