



## News Release

**VILNIUS, LITHUANIA, NEWS FOR IMMEDIATE RELEASE**

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Date: 19 January 2010

### **Epicor® Extends Value-Added Reseller Partnership with Alna Business Solutions in Lithuania**

#### ***Expanding First Line Support Services for Local Customers***

Epicor Software Corporation (NASDAQ: EPIC), a leading provider of enterprise business software solutions to the midmarket and Global 1000 companies, today announced the re-signing of a value-added reseller (VAR) partnership in Lithuania with Alna Business Solutions. Part of the Alna Group, they provide local business technology services such as system design, integration, updates, support and maintenance. Alna Business Solutions has been an Epicor partner in Estonia and Lithuania since 1996.

"We are delighted to extend our support services for customers in Lithuania through Alna Business Solutions," said Stefan Westelius, vice president of channels and alliances EMEA for Epicor. "Because Alna Business Solutions has worked with us for quite some time in the Baltic region we know that they have the internal skills and resources needed to offer outstanding support to Epicor customers. They have a well established local support centre and experienced staff that speaks Lithuanian, and with this agreement we will now be able to offer first line support for Epicor products from a local office. Their services complement what we already offer through our other partners in the region."

Apart from providing local support services, Alna Business Solutions will also focus on business development, selling and implementing the full suite of Epicor enterprise resource planning (ERP) solutions. Epicor currently has over 300 customers in the region.

"With nearly twenty years of IT experience in the Baltic countries, we are known for providing consistent services that add real value to our customers' businesses," said Tomas Milaknis, director for Alna Business Solutions. "We are delighted to extend our partnership with Epicor as a value-added reseller. With Epicor's full range of ERP solutions we look forward to continuing to deliver competitive products and services to companies here that want to grow their business not only within the country but also throughout the region and worldwide."

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### **About Alna Business Solutions**

Alna Business Solutions is a leading ERP provider to midmarket customers in the Baltic region. It serves more than 200 clients currently. Last year, the company's revenue from its activities in Lithuania, Estonia and Poland totaled 9,5 million EUR. Alna Business Solutions is a part of Alna Group. Alna Group revenue in 2008 was 28,7 million EUR and it counted more than 400 professionals. For more information, visit [www.alna.com](http://www.alna.com).

### **About Epicor Software Corporation**

Epicor is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor celebrates 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional, or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit [www.epicor.com](http://www.epicor.com).

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