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**Safir Hotels & Resorts Rolls Out Epicor® For New Site*****Chain of Luxury Hotels and Resorts in Kuwait and the Middle East to Implement Epicor for Hospitality at its New Hotel Due to Open in Kuwait***

IRVINE, Calif. and DUBAI — May 24, 2010 — Epicor Software Corporation (NASDAQ: EPIC), a leading provider of enterprise business software solutions for the midmarket and divisions of Global 1000 companies, today announced that Safir Hotels & Resorts will be implementing Epicor for Hospitality at its new hotel site in Kuwait. Safir has been using Epicor software since 2000 and decided to implement Epicor for Hospitality at its new hotel because of the flexibility of the system as well as its unique hospitality features.

“The key reason why we chose Epicor for Hospitality was because it’s well suited to the specific requirements of a regional chain of luxury hotel properties like Safir, and it easily integrates with our other IT systems,” said Roy Joseph, director of information technology for Safir Hotels & Resorts. “We have found that Epicor is great value for the investment in terms of total cost of ownership, making it affordable to run in the long term. We also really appreciate the flexibility of the system, as well as the continual effort by Epicor to enhance their solutions to help businesses run more successfully.”

[Epicor for Hospitality](#) is a global enterprise resource planning solution (ERP) designed for hospitality organizations. Epicor for Hospitality offers a comprehensive suite of industry-specific applications and tools including complete property management (PMS) and point of sale (POS) integration, cash and sales reconciliation, procurement and supply chain

management, along with integral back office capabilities for finance and accounting, reporting and analytics.

“Epicor for Hospitality is tailored to meet the unique requirements of the hotel industry and is used internationally by hotel chains such as Hyatt International and Le Meridien,” said Basil Daniells, regional director for Epicor in the Middle East, Africa, Turkey and India. “We are delighted that Safir Hotels & Resorts has been able to realize such benefits from Epicor that they have decided to implement it at yet another new hotel. For example, the Epicor solution features easy integration with hotel specific functionality and enables any hotel to gain a detailed daily analysis of financial and operational data on several dimensions, such as room rates, food and beverage, and procurement.”

Safir Hotels & Resorts is located in eight countries within the Middle East and North Africa regions. The group is part of KIPCO, a Kuwaiti based conglomerate with major interests in the Gulf Cooperative Council countries, the Middle East, North Africa and internationally. It explores business opportunities in areas of hotels, resorts and serviced apartments development, acquiring management contracts, technical assistance agreements and promotion activities. Headed by new CEO Helmut Meckelburg, Safir Hotels & Resorts are staffed by accomplished hoteliers, marketing, training and finance specialists with creative, innovative and entrepreneurial strengths and expertise. For the perfect vacation or business trip, Safir Hotels & Resorts offers a private and relaxing atmosphere, deluxe accommodation, superb dining, memorable entertainment and a friendly and efficient service. For more information please visit [www.safirhotels.com](http://www.safirhotels.com).

### **About Epicor Software Corporation**

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM) and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor takes pride in more than 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional or global scale. The Company’s worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit [www.epicor.com](http://www.epicor.com).

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